

GLASSWING Release Meeting

S4 3.9.0

Updates Since last

- Public Cloud Status
- AI Use Cases with LLM & SAP Joule
- Data Intelligence as a Service
- NDBS GLASSWING Community now 150 people world wide
- 16 new customers worldwide FY25!
 - UAE, US, DE, DK, PL, SE, CH
- New Global AfterCare Setup
- Success Stories: Amica, Danfoss and Siegwerk

Roadmap 2026

Roadmap 2026

Changes may apply!

	Q4 FY2025 – March 31 st 2026	Q1	Q2 FY2026 – September 31 st 2026	Q3
S4 On-Premise & Private Cloud	<ul style="list-style-type: none"> Reporting improvements Mass creation in frontend 2.0 Customer Hierarchies Maintain Customs Tarif Codes & ECCN Quick input section for mandatory fields BP role "Collection Management" SAP Joule and GenAI integration 	<ul style="list-style-type: none"> Copy From Parent rule type for Materials SAP Joule and GenAI integration <ul style="list-style-type: none"> Further improvements Email Notification improvements Joubini BP Fields support 	<ul style="list-style-type: none"> Support two Customer or Vendor roles in the same request Project as a core object Improve reports for managers (KPI & workflow performance). Data Intelligence as a Service Support QIR on Sourcing Tab 	
Private & Public Cloud	<ul style="list-style-type: none"> Increased scope Business Partner Increased scope Product Master 	<ul style="list-style-type: none"> Financial Objects <ul style="list-style-type: none"> Projects and WBS Elements Cost Centers Increased scope Business Partner Increased scope Product Master 	<ul style="list-style-type: none"> SAP Joule / AI integration Reporting Capabilities <ul style="list-style-type: none"> SAP Business Data Cloud Increased scope Business Partner Increased scope Product Master 	

31.03

31.09

Roadmap Examples and Explanations

GLASSWING® Product Portfolio

Business Process

Business Rule definition
Future fields in use
Data Profiling
etc.

Create Master Data
Change Master Data
Extend Master Data
Delete Master Data

Validate rules
Confirm automation rates
Data lead times
etc.

Phase

**Master Data
Analysis**

 SAP Joule Agent
**Master Data
Management**

**MDM
Monitoring**

Product

**GLASSWING® Data
Intelligence**

**GLASSWING® On-Premise
GLASSWING® Private Cloud
GLASSWING® Public Cloud
AI Scan for Master Data creations
powered by GLASSWING**

**GLASSWING® KPI
GLASSWING® Workflow
Performance**

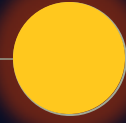
Developed and support by NTT DATA Business Solutions

MAKIRA

TAMOYA

GLASSWING

JOUBINI

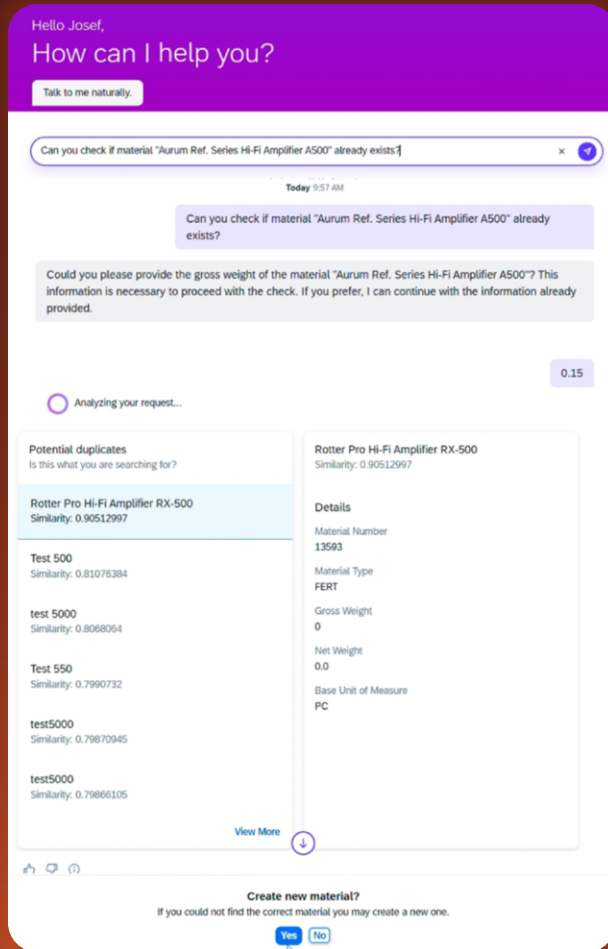


Business Documents Processing

Shipping and Logistics

Master Data Management

EDI and E-Invoicing



GLASSWING AI with SAP Joule

Current Use Case:
 Check for existing materials that could fulfil the requirement before procuring new materials.

Coming Use Case:

- Prompt your way out of initiating master data creations.
- Analyse your workflows.
- Analyse your stock for existing materials.

And many more..

New WF Process Overview

SAP Workflow Request
All Search

Standard*

Request ID: Objecttype: Subtype: Location ID: Location Profile:

Object nr: Created by: Created: Go Adapt Filters (1)

Workflow (1)

Request Status	Workflow reserved by	Workflow ra...	Request ID	Objecttype
✔ Create Request - Completed		✔ Yes	0200163A00011FD18CF875BA76A10000	MATERIAL

MATERIAL

Workflow Process Flow Request Data KPI Data SLA Data

Workflow

Workflow Raised: ✔ Yes

Workflow Reserved by: -
Last Name: -
First Name: -

Details: Workflow level: - O. Ship: -

Process Flow

```

graph LR
    DELIVER((DELIVER)) --> BASIC((BASIC))
    BASIC --> PLAN((PLAN))
    PLAN --> SALES((SALES))
    SALES --> SCM((SCM))
    SCM --> FINANCE((FINANCE))
    FINANCE --> PRODUCTION((PRODUCTION))
    
```

Request Data

Object & Location		Meta Data	
Request ID: 0200163A00011FD18CF875BA76A10000	Subtype: MM_KPI	Request Status: ✔ Create Request - Completed	Created by: DK13994
Objecttype: MATERIAL	Location ID: P_DE_1010	Request Deleted: ✔ No	Complete Date: 09.04.2026
	Location Profile: FINISHED		Created: 09.04.2026 07:24:55
	Object nr: 00000000000014013		Complete Time: 07:31:53

KPI Data

The background features a dark blue gradient with intricate golden wireframe patterns. These patterns consist of numerous thin, curved lines that create a sense of depth and movement, resembling a complex, multi-layered mesh or a series of overlapping, flowing surfaces. The lines are most prominent in the center and right side of the image, creating a dynamic and futuristic aesthetic.

Release 3.9.0

GLASSWING – BP role Collection Management (UDM000)

What's new: GLASSWING now supports the creation of Collection Management role for Business Partner

Available from Release: S4 3.9.0

Prerequisite: business functions /MDS/BF_COLLECTION_MANAGEMENT in t-code SFW5 active and the required business functions for SAP Collection Management.

Documentation: S4.01587_GLASSWING_Functional_3.9.0_EN, S4.01587_GLASSWING_Configuration_3.9.0_EN



ORGANIZATION :

Object Type / BP Role: Collection Management - UDM000
 SubType: Collection Mgt. - IntNo - Org
 Objectnumber:

Location: it.mds BusinessPartner
 LocationProfile: it.mds: Global Profile
 Locationtype: it.mds BusinessPartner

Business Partner Relationship Dependencies Business document link Collections Management

Collection Profile: PROFILE2
 Created On:
 Change profile - Collection data of the business partner will be adjusted

Collection Segments

Collection Segment	Name of Segment	Closed On	Created On	* Collection Group	Name of Collection Group	Collection Specialist	Full Name	Main Cont
<input checked="" type="radio"/> SEGMENT1	Collection Segment for 1010	31.12.9999	05.03.2026	GRP_01	Group 01			
<input type="radio"/> SEGMENT3	Collection Segment for 1110, 1710 & 3710	31.12.9999	05.03.2026	GRP_01	Group 01			

Temporary Assignments

+ New Delete

Valid From	Valid To	Collection Group	Name of Collection Group	Collection Specialist	Full Name

Below area's are supported:

- Collection Profile
- Collection Segment
- Temporary Assignment

Switch to be activated -
 /MDS/COLLECTION_MANAGEMENT

GLASSWING – Customer Hierarchies (T-code VDH1N)

What's new: GLASSWING now supports the creation and maintenance of customer hierarchies in S/4HANA.

Available from Release: S4 3.9.0

Prerequisite: Setup for additional fields and field checks in /MDS/M_MAINTAIN

Documentation: S4.01587_GLASSWING_Functional_3.9.0_EN, S4.01587_GLASSWING_Configuration_3.9.0_EN



SAP GLASSWING - Change - Business Partner

Menu Goto WF Inbox Switch to General View Save Request Cancel Request Delete Request Send Request Copy object Activate Trace Log Object Changelog Mass Process

© NTT DATA 2006 - 2026 | (380_751-00000 | All rights reserved | System: 54D | Client: 200 | User: DK10121026 | Language: EN | Date: 12.03.2026 | Time: 09:50:09

ORGANIZATION : Test hierarchy / 8700 HORSENS

ObjectType / BP Role Location Role Detail (1)

Role: Customer (defined) LocationID: Customer SO BP1010 Search Location

Sub Type: SO Customer - IntNo - Org LocationProfile: Customer SO 1010 DIS 10

Objectnumber: 0001002714 Locationtype: Sales and Service

Business Partner Relationship Global Custom Tables Local Custom Tables Global Taxes Partner Functions Unloading Points Texts Local Classification Fields - detail Dependencies Business document link DMS Document Link Sales Address

Profiles GLOBAL (FINANCE)* GLOBAL1

Mandatory fields

Fields Account Assignment Group (SALES) * 01 Domestic Revenues

Global

Fields

Create Mode Check (BASIC):	Account group (BASIC):	ZCUS	Customers	Assigned From Date (BASIC):	12.03.2026
TestSyncAddFld (BASIC):	Cuba (BASIC):			Higher Level Customer (BASIC):	
Object creator (BASIC):	Master Kundennummer (BASIC):			Delete the Customer Hierarchy (BASIC):	<input type="checkbox"/>
Request creator (BASIC):	Ukraine - Crime (BASIC):			Current Hierarchy Customer (BASIC):	1002596 Test
Status (BASIC):	Syria (BASIC):			Hierarchy Type (BASIC):	A Kundehierarki
Master Customer No (SALES):	Industry code 4 (BASIC):			Assigned To Date (BASIC):	13.06.2026
Deletion flag (BASIC):	Industry code 5 (BASIC):				

GLASSWING – Mandatory fields in new tray in top of GLASSWING

What's new: The functionality introduces a top-level section in the GLASSWING screen that gathers all mandatory fields into a single, easy-to-access area.

Available from Release: S4 3.9.0

Prerequisite: N.A.

Documentation: S4.01587_GLASSWING_Configuration_3.9.0_EN



Material : 13730 - test (Finished Product)

Object Type / BP Role Location

ObjectType: Material LocationID: Production DE 1010 Search Location

SubType: Finished products LocationProfile: Plant 1010 Finished

Objectnumber: 13730 Locationtype: Production

Engineering Chg.Man:

Texts Global Global Custom Tables Alternative Units of Measure Local Classification Taxes Additional EAN Production versions MRP Areas Dependencies Fields - detail Legal control Quality Mana

Profiles

Source (SCM):* Source From Plant 1010 Make (SCM):* Internal Plan (SCM):* M... Deliver (SALES):* Standard Finance (FINANCE):* Finished Products Split Valuation (FINANCE):* No Split Valuation

Mandatory fields

Local 1 Local 2

Warehouse Number (WAREHOUSE):* 101 EWM: Cross Industries Procurement Type (SCM):* E In-House Production

Col1 Valuation Class Previous Year (FINANCE):* 7920 Finished Goods

Valuation Class PreviousPeriod (FINANCE):* 7920 Finished Goods

Operation State (BASIC):* CM

ABC Indicator (SCM):* C Material - Low Significance

Lot Size (SCM):* EX Lot-for-lot order quantity

Country Of Origin (SCM):* DE Germany

Item Category Group (SALES):* NORM Standard item

MRP Type (SCM):* ND No planning

MRP Group (SCM):* 0000 External procurement (blank)

Local

Fields

Local 1 Local 2 Local

The functionality introduces a top-level section in the GLASSWING screen that gathers all mandatory fields into a single, easy-to-access area. This section highlights the fields that require user input before the process can be completed. At the same time, all mandatory fields remain visible in their standard positions within the Global and Local tabs, ensuring that users can continue to work within the familiar layout while also benefiting from the consolidated overview.

GLASSWING – SLA Custom Email Template Configuration

What's new: The system now supports creating custom email templates by copying the standard templates used for SLA notifications.

Available from Release: S4 3.9.0

Prerequisite: Workflow SLA & Reminders set up.

Documentation: S4.01587_GLASSWING_Configuration_3.9.0_EN



Material was changed - No. 1003591

Dear Employee,

You have received this email, because a change mail was triggered by the system via GLASSWING - Material No. 1003591

If one of the below tables are empty, then no changes has been made.

Field Description	Old Value	New Value	Field	Structure	Ownership
WIDTH		12			BASIC
WIDTH		34			BASIC

Field Description	Old Value	New Value	Field	Structure	Ownership
/MDS/ADDCC/Datab	00000000		DATAB	/MDS/ADDITIONAL_FIELDS	BASIC
/MDS/ADDCC/Datbi	00000000		DATBI	/MDS/ADDITIONAL_FIELDS	BASIC
/MDS/OPERATION_STATE	CMW	CM	OPERATION_STATE	/MDS/ADDITIONAL_FIELDS	BASIC

Field Description	Class type	Class	Characteristic	Characteristic Description	Characteristic Value	Value From	Value To	Value dependency	Old Value	New Value
WIDTH						12				
WIDTH						34				

The change is for the below request in GLASSWING

Object Type: Material
 Object No: 1003591
 Description: test
 Subtype: PBVE test FERT
 Location ID: Production DE 1010
 Location Profile: Plant 1010 Finished
 Created By: Anna Kirstine Lauridsen User ID: DK20647

Kind regards,

Please Note: This is a system generated email. Please do not reply to this message, as your reply will not be read.

The system now supports creating custom email templates by copying the standard templates used for SLA notifications

GLASSWING – New template for change email.

What's new: New standard template for change email in GLASSWING.

Available from Release: S4 3.9.0

Prerequisite: Set in table /MDS/TEMPL_EMAIL

Documentation: S4.01587_GLASSWING_Configuration_3.9.0_EN



Fw: GLASSWING Material 14012 CLASSIFICATION TEST001 -

Material was changed - No. 14012

Dear Employee,

You have received this email, because a change mail was triggered by the system via GLASSWING - Material No. 14012

If one of the below tables are empty, then no changes has been made.

Field Description	Old Value	New Value	Field	Structure	Ownership
Width	0.000	4 MM	BREIT	MARA	BASIC
Gross Weight	0 KG	10 KG	BRGEW	MARA	BASIC
Height	0.000	5 MM	HOEHE	MARA	BASIC
Length	0.000	9 MM	LAENG	MARA	BASIC
Material Group	L002	B001	MATKL	MARA	BASIC
Unit Of Dimension		MM	MEABM	MARA	BASIC
Net Weight	0 KG	20 KG	NTGEW	MARA	BASIC
Minimum Lot Size	0.000	3.000	BSTMI	MARC	PRODUCTION
MRP Group	0000	0010	DISGR	MARC	SCM
Purchasing Group	001	003	EKGRP	MARC	SCM
Loading Group	0002	0003	LADGR	MARC	SALES
Planned Deliv. Time	5	8	PLIFZ	MARC	SCM
Gr Processing Time	0	1	WEBAZ	MARC	SCM
Width	0.000	4 MM	BREIT	MARM	BASIC
Gross Weight	0 KG	10 KG	BRGEW	MARM	BASIC

Field Description	Old Value	New Value	Field	Structure	Ownership
Operation State	CNM	CM	OPERATION_STATE	/MDS/ADDITIONAL_FIELDS	BASIC
Request Creator	DK9468	DK13994	REQUEST_CREATOR	/MDS/ADDITIONAL_FIELDS	SALES
Status	1	2	STATUS	/MDS/REQUEST	BASIC
Copy of description	Classification test001	CLASSIFICATION TEST001	ADD_FLD_DESCRIPTION	/MDS/ADDITIONAL_FIELDS	SCM
Safety stock method Automatic		X	AUTO_DET_SFTYSTK METH	/MDS/ADD_FIELD_ADV_PLA	PRODUCTION
Method for Calculating Safety	SM		SAFTYSTOCK_METHOD	/MDS/ADD_FIELD_ADV_PLA	PRODUCTION

Field Description	Class type	Class	Characteristic	Characteristic Description	Characteristic Value	Value From	Value To	Value dependency	Old Value	New Value
CHA_SING_ALLV	001	PBV_TEST2	CHA_SING_ALLV	CHA_SING_ALLV					01	02
PBV_TEST	001	PBV_TEST2	PBV_TEST	PBV_TEST					X	Y
TOOLONG	001	PBV_TEST2	TOOLONG	Too long					101	102

Table: /MDS/TEMPL_EMAIL

Objecttype	Email Template	L	Template type	Inactive	Project ID	Doc.	Status	Rul
<input type="checkbox"/>	MATERIAL	<input type="checkbox"/>	/MDS/EMAIL_REQUEST_CHANGES	EN	REQ_COMPLE	A_TESTING	<input type="checkbox"/>	<input type="checkbox"/>

GLASSWING – Maintain Customs Tariff & Commodity Codes

What's new: GLASSWING Maintain Customs Tariff & Commodity Codes

Available from Release: S4 3.9.0

Prerequisite: Setup according to documentation.

Documentation: S4.01587_GLASSWING_Configuration_3.9.0_EN



SAP GLASSWING - Create

Menu Goto WF Inbox Switch to BP View Save Request Cancel Request Delete Request Send Request Save as draft Copy object Activate Trace Log Object Changelog Mass Process

© NTT DATA 2006 - 2026 | (380_751-00000 | All rights reserved | System: S4D | Client: 200 | User: DK13994 | Language: EN | Date: 09.04.2026 | Time: 09:11:46

Material : - SDFSDFSD (Finished Product)

Object Type / BP Role Location

ObjectType: Material LocationID: Production DE 1010 Search Location

SubType: Finished products LocationProfile: Plant 1010 Finished

Objectnumber: Engineering Chg.Man:

Texts Global Global Custom Tables Unit of Measure Local (*) Classification Taxes Additional EAN Production versions MRP Areas Dependencies Sourcing

Profiles

Environment (BASIC) Not Relevant

Tariff Numbers

New Delete

[Standard View]

Trade Classification Numbering Scheme	Number	Valid From	Valid To	Text Type	Trade Classification Remark
<input type="radio"/> US011	111000	09.04.2026	01.05.2...		Custom Tariff
<input type="radio"/> EU01	72041000	09.04.2026	31.12.2...		
<input checked="" type="radio"/> US011	111002	09.04.2026	01.05.2...		

The old commodity code solution only allowed for one commodity code and one tariff code to be maintained pr. Product.

New solution supports multiple assignments.

GLASSWING – Material Duplicate Check (Beta)

What's new: This feature allows the setup of a material duplicate search via API requests to an external vector database. It requires an additional license and the setup of the service in SAP Build.

Available from Release: S4 3.9.0

Prerequisite: Setup according to documentation.

Documentation: S4.01587_GLASSWING_Configuration_3.9.0_EN



SAP GLASSWING - Create

Menu ▾ Goto WF Inbox Switch to BP View Save Request Cancel Request Delete Request Send Request Save as draft Copy object Activate Trace Log Object Changelog Mass Process

© NTT DATA 2006 - 2026 | (380_751-00000 | All rights reserved | System: S4D | Client: 200 | User: DK10134786 | Language: EN | Date: 26.03.2026 | Time: 16:29:06

Texts Global Global Custom Tables Unit of Measure Local (*) Classification Taxes Additional EAN Production versions MRP Areas Dependencies Fields - detail Legal control Quality Management BOM Business document link DMS Document Link

Profiles
Environment (BASIC):* Not Relevant

Material duplicates

Similarity (%)	Object nr	Material Description	MTyp	Matl Group	BUn	Gross Weight	Net Weight	WUn	Old material no.	Size/dimensions
82.1	13020	Socket Cap Screw ISO 4762 M8x30	FERT	L002	PC	22	21	KG	ISO4762-M8X30	M8 x 30 MM
80.3	12779	HEX BOLT	FERT	L002	KG	7	7	KG	000000000000000150	
80.3	12778	HEX BOLT	FERT	L002	KG	7	7	KG	000000000000000150	
80.3	50	HEX BOLT	FERT	L002	KG	8	8	KG		
80.2	2735	werwewerwer	FERT	L002	PC	30	11	KG	000000000000000150	VCTEST
80.2	2730	werwewerwer	FERT	L002	PC	30	11	KG	000000000000000150	VCTEST
80.2	2728	werwewerwer	FERT	L002	PC	30	11	KG	000000000000000150	VCTEST
80.2	2727	werwewerwer	FERT	L002	PC	30	11	KG	000000000000000150	VCTEST
80.2	2731	werwewerwer	FERT	L002	PC	30	11	KG	000000000000000150	VCTEST
80.2	2726	werwewerwer	FERT	L002	PC	30	11	KG	000000000000000150	VCTEST

Global

Global 1
Global sort ""
Sync Time (BASIC):
Deletion Mark on Material leve (PRODUCTION):
Gen. Item Cat. Grp (SALES):

FIELD GRP 2

GL 2
Net Contents (BASIC):
Request Priority (BASIC): 5 Medium
Copied from FunctLoc (BASIC):
Material Group Add fid (BASIC):
Request Creator (BASIC): DK10134786
Net Weight (BASIC):
Gross Weight (BASIC):

GL 3
Mat. Duplicate check (BASIC):
Mat. Dup.check Threshold Limit (BASIC): 010
Commodity Code (BASIC):
Process Source List (BASIC):
Copy of description (SCM): Screw
Flag set (event raised) Yes

Material Duplicate check



Upcoming events

Upcoming Events

Remember to send
us your ideas!

Webinars & Deep Dives

March 26, 2026 | Webinar

Deep Dive: Purchasing Info Records and Source Lists - Session 2 | [Register here](#)

April 17, 2026 | Webinar

GLASSWING Roadmap & Release 3.9.0 | [Register here](#)

Meet us at

14 April, 2026 | Stockholm, Sweden

Sapsa Impulse 2026, Sweden

2 July, 2026 | Paris, France

Transformation NOW 2026, France

15 September, 2026 | Zurich, Switzerland

Transformation NOW 2026, Switzerland

24 September, 2026 | London, UK

Transformation NOW 2026, London

30 September, 2026 | Copenhagen, Denmark

Transformation NOW 2026, Copenhagen

TBA, 2026 | TBD, Denmark

GLASSWING ERFA Meeting - contact us if you want to join at lasse.svendsen@bs.nttdata.com

Sign up for Newsletter

glasswing.bynttdata.com/en/

